



### **Generator Service Technician**

Home Power Systems (HPS) is a Generac, Kohler and Briggs & Stratton generator dealer in Syracuse, New York and is the leading installer of automatic home standby generators in central New York having installed over 4,000 home standby generators and has over 7,000 current service and preventative maintenance customers.

We are currently seeking a Generator Service Technician to join our team! Home Power Systems is looking for a reliable individual that is able to perform scheduled maintenance and repairs on residential automatic standby power generator systems, automatic transfer switches and electrical wiring and related electrical equipment. Basic electrical experience is required. Previous mechanical and pipe fitting experience is beneficial. The selected individual will also assist with installation of standby generator systems in the Syracuse and Finger Lakes area as needed.

Most work is outdoors. Applicant must be willing to work outside in all weather conditions. You will be responsible for completing work orders and other required tasks.

#### **Work scope will include, but not limited to:**

Service and repair on all types of generators

Assist with generator installations as needed

Direct face to face interaction with customers

Invoicing, collecting payment and billing customers for service work as needed

#### **Responsibilities:**

Complete work and repair orders in a timely fashion

Estimate time and extent of repairs

Perform routine preventive maintenance

Maintain material and supply inventory

Oversee work performed by outside contractors as necessary

**Qualifications:**

Strong electrical background is essential for this position

Automotive or small engine experience and basic pipe fitting skills are a plus

Previous experience in maintenance or other related fields is beneficial

Familiarity with tools and equipment

Ability to handle physical workload

Deadline and detail-oriented

**Training/Certification:**

Generac factory trained and certified with one year hands on generator experience with installation, repair and trouble shooting up to 45kw, single phase generators is preferred.

**Education/Experience:**

High school diploma or general education degree (GED).

**Language Ability/Communication:**

Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals. Must have the ability to write routine reports and correspondence. The ability to speak clearly and effectively with customers or employees of the organization is crucial.

**Math Ability:**

Ability to calculate figures and amounts such as discounts, interest, commissions, proportions, percentages, area, circumference, and volume. Ability to apply concepts of basic algebra and geometry.

**Reasoning Ability:**

Ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form. Ability to deal with problems involving several concrete variables in standardized situations.

**Computer Skills:**

To perform this job successfully, an individual should have knowledge of Microsoft Word; Microsoft Excel and Internet Explorer.

**Work Environment:**

The work environment characteristics described here are representative of those an employee encounters while performing daily duties. While performing the duties of this job, the employee is regularly exposed to outdoor weather conditions. The noise level in the work environment is usually moderate. Successful candidate will possess a high energy level, strong work ethic, desire continuous growth, and an ability to work in a fast paced environment.

**Physical Demands:**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The employee must regularly lift and/or move up to 50 pounds. While performing the duties of this job, the employee is regularly required to stand; walk; use hands; reach with hands and arms; climb or balance; stoop, kneel, crouch, or crawl and talk or hear. The employee is occasionally required to sit.

**Quality Control:**

Responsible for final inspection on each home standby generator installation. Must make sure that equipment is level and functioning properly before leaving the customer site.

For consideration, please submit a cover letter and a current resume by mail, fax, or e-mail. Phone appointments will not be accepted.