

Please read carefully for an important announcement about the unemployment insurance system.

We are planning to upgrade our system starting Monday, November 2nd, 2026, at 5 PM. We expect the upgrade period to take 9 to 12 days.

If you are filing or certifying for unemployment benefits, this upgrade period will affect you.

The upgrade period will delay unemployment payments. **After the upgrade period is complete, you must file or certify for benefits in the upgraded system to receive all payments due to you.**

If you are claiming benefits for the week ending November 1st, you must do so by November 2nd at 5 PM. If you miss this deadline, you will need to wait until the upgraded system is available to claim these benefits.

During the upgrade period, all unemployment services will be unavailable, and you will not be able to file or certify for benefits. Additionally, Career Centers will only be available by virtual appointment and will not be able to assist with unemployment insurance.

To learn more, go to dol.ny.gov/unemployment.